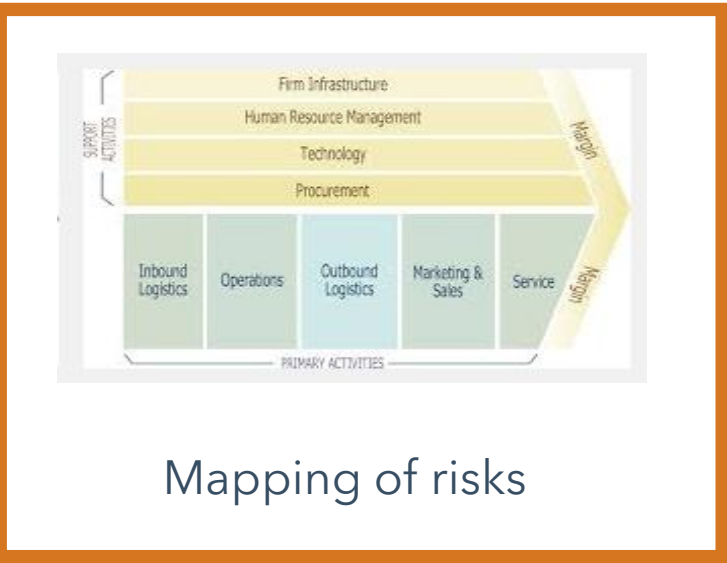


HOW TO PREPARE FOR CSR CRISIS COMMUNICATION | GUIDE



Mapping of risks



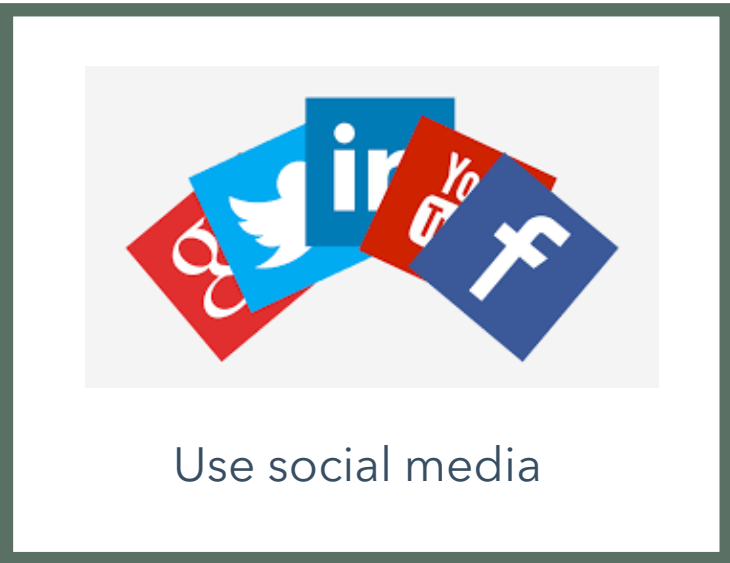
Overview of materialities



Contingency plan



Communications strategy



Use social media



Internal communications